



Increase customer and employee satisfaction and boost sales with dynamic workforce requirements planning

Checkout and Queue Manager

Short Waiting Times and Purposeful Workforce Deployment

The checkout and queue manager offers monitoring with:

- forecasts on the number of people,
- current footfall and
- occupancy at footfall-critical points.

This data is analyzed and presented in a clear manner as a guideline for making decisions regarding the opening and closing of checkouts, information counters etc.

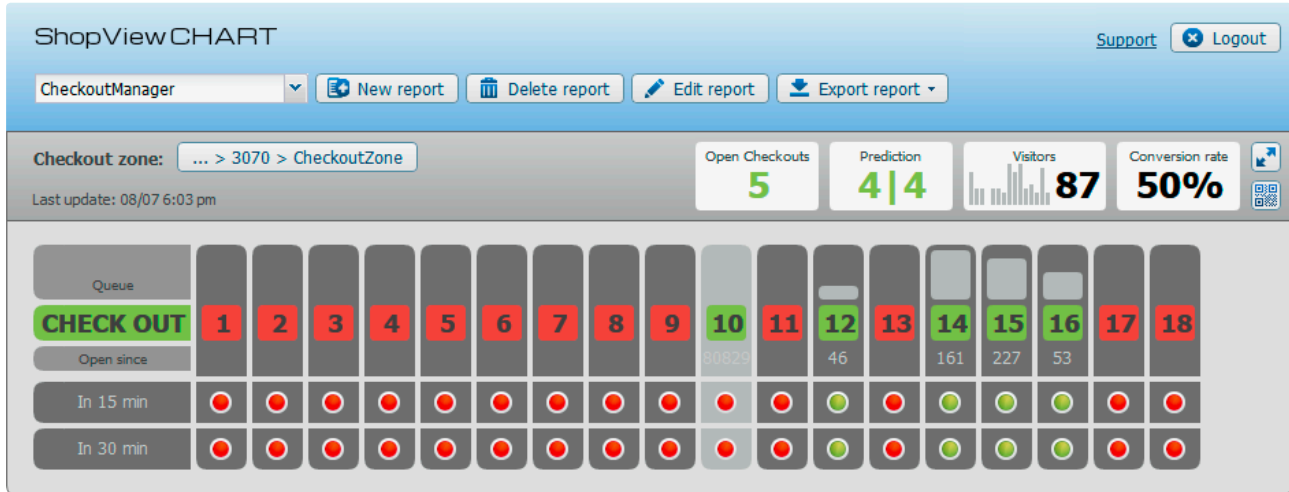
Workforce management based on requirements is possible: Customer queues and the time pressure placed on employees can be proactively reduced during busy times.

Sales can be increased by providing better advice on the sales floor. Short waiting times and optimized service can have a lasting positive effect on customer loyalty.

Purposeful workforce management can cut costs during slowdowns.

By importing data from the checkout and queue manager into common workforce management (WFM) software, the data offers you added value for your long-term workforce management.

The Crosscan 3D Sensor collects all data completely in line with the EU GDPR.



Checkout and queue manager showing queues, open checkouts and suggestions (e.g. close Checkout 10) as well as other data

Your Benefits

Cut costs, boost sales and increase customer satisfaction with KPIs for management and store management:

- Manage workforce more efficiently
- Identify productivity reserves and savings potential
- Flexible use (e.g. for decentralized checkouts and service counters)
- Shorter waiting times for customers
- Prevent checkout staff from being unoccupied
- Improve sales by deploying enough staff on the sales floor to meet requirements
- Increase productivity (reduce checkout changes)
- Smoother work processes ensured through planning
- Inform customers and employees in real time with a simple signal, using a smartphone, pager, acoustic signals or other existing information systems

CONTACT



Your contact partner

Steffen Hamer
International Business Development &
Partner Manager
sales@crosscan.com

INFO

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www.crosscan.com